

We've Got You Covered

Announcing On-Site LCD Repair Program for Continental U.S.

BY HEATHER HALSEY, MARKETING COMMUNICATIONS WRITER

Pelco by Schneider Electric is reinforcing our commitment to deliver industry-leading service and support to our customers by expanding the three-year warranty coverage on all 32-inch and larger Pelco LCD monitors to include free on-site repair service.

Now, instead of incurring the costs and hassle of shipping monitors to the factory for repair, customers can simply contact us and our regional service providers will deliver a free, quick diagnosis and repair within the continental United States. This not only saves customers time and money, but also minimizes down time since often all that's required is a swap out of the faulty component.

"Customers can now rest assured when they buy a Pelco LCD monitor because if an issue does arise within their three-year warranty period, it will be easily fixed," says Barry Lawson, Product Marketing Manager. "This really provides a worry-free guarantee because we will come to them and ensure their monitors are up and running quickly."

The LCD service extension covers all 32-, 42-, 46-, 47-, 52-, and 55-inch Pelco LCD monitors that are within the initial three-year

warranty period. On-site repair coverage is available in the continental United States only and is subject to change at any time.

All Pelco products are backed by the most comprehensive customer support in the video security industry. Pelco is committed to delivering support second to none, and has established an array of programs to ensure users never have to deal with problems on their own.

For more information or to see if the On-Site LCD Repair Program is available in your area, contact Customer Relations Service Manager Warren Pannett at Warren.Pannett@schneider-electric.com.



LCD Hassle-Free Warranty Service

- > Fast Service Minimizes Down Time
- > Eliminates Shipping Costs and Problems
- > Provides Peace of Mind

...Simply Contact Us

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