

# Mobile Video Secures Multi-Family Housing Complex & Retail Offices

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The ability to view surveillance video on the go – from a cell phone or other mobile device – has gone from novelty to necessity. When Michael Chosid of property management firm Chosid Management/Burkhart Ridge realized his previous mobile solution was no longer going to work, he set out to find a new workable solution. “For several years, I had been using another product to keep an eye on our properties,” Chosid said. “After upgrading to an Android-based cell phone, I was no longer able to use the previous software and servers since they were only Java based, but then I found MobileCamViewer.”

## Integration Provides Peace of Mind

The integration of Pelco DX8100 and DX8000 Digital Video Recorders with MobileCamViewer by mobiDEOS has provided the flexibility and peace of mind Chosid sought while on the go. He not only needed the ability to oversee his business while away from his office, but also for management personnel to check on road conditions at their various properties during winter – to assess the need for plowing and salting, for example – and to verify that their properties and maintenance facility were secure, especially that the overhead door was indeed closed.

“Overall, MobileCamViewer is the best solution to link to a Pelco DX8100 at this time,” Chosid said. “Having the ability to check on our properties and our employees has been a great asset.” It has allowed us to continue to use our current DVRs and has not required any additional hardware for remote viewing or hosting. The ability to view cameras while on the go has become more of a necessity, especially within the environments not monitored by trained personnel 24/7. The MobileCamViewer-Pelco integration has provided great benefits to my team and me. I’ve also found that the employee who has the software on his phone, actually uses it even more than I do.”

## A Growing System

The Howell, Michigan-based property management firm started with a small video security system from Pelco in 2004 when they opened clubhouse facilities at their housing development. Since then the firm has expanded to 34 cameras at that location, consisting primarily of Pelco Camclosure mini domes and Spectra IV PTZ domes, and have also added an additional DX8100 DVR to the overall system. In addition, the firm has installed a new system at its main office in Troy, Michigan, with 30 cameras overlooking its retail office development.

Chosid said he was originally introduced to Pelco when he built their facility in Howell and has continued to use Pelco products ever since. “I have found them to be reliable and offer superb customer service. No matter day or night, if I have a question, someone at Pelco is there to take my call.”

He originally expected the security system would be used mainly to view incidents



after the fact. Instead he found that having video surveillance has been more of a deterrent. "Although we have caught incidents on tape – even many months after the fact – I think that deterring incidents has been its greatest asset."

One incident with positive results related to an insurance claim filed by a resident who had allegedly walked through hot tar with her bare feet during road repairs, claiming she received burns to her feet. "I informed our insurance company that I believed I still had video of the resident walking without a problem after the incident," Chosid said. "We never heard another word about her claim."

### About mobiDEOS

mobiDEOS' flagship product, MobileCamViewer, offers enterprise class video surveillance and remote monitoring on PC, Mac and more than 750 mobile devices including the iPhone, iPad, Android, Blackberry, Windows Mobile, Palm and J2ME. Video can be viewed using the application without making any modifications to network settings, such as port opening or forwarding. MobileCamViewer has been featured in industry publications including STORES, Mobile Enterprise, SDM, Security Dealer & Integrator and Security Products. It earned the honor of "New Product of the Year" from Security Products Magazine in 2009, and was a finalist in the Verizon's "Apply Your Ideas" Contest. For additional product or company information, visit [www.mobideos.com](http://www.mobideos.com).

