

L.L. BEAN LOOKS TO PELCO TO IMPROVE EMERGENCY RESPONSE CAPABILITIES

“The main reason we use Pelco is [their] superior products and the fact that [they] stand behind them.”

- Louis Garza, Operations Manager, Seacoast Security (Project Integrator)

MISSION

L.L. Bean, one of the largest retailers in the United States, needed a reliable video security solution to for its flagship store in Freeport, Maine, as well as for seven other sites across the country. From a central monitoring station at the corporate headquarters in Freeport, L.L. Bean demanded remote monitoring and control capabilities of the more than 1,000 alarm inputs and almost 75 cameras, all while providing the functionality necessary for an efficient emergency response, from a centralized location.

SOLUTION

L.L. Bean worked with Seacoast Security, the installing dealer, and Pelco to implement a wholesale video security system consisting of the industry-leading Spectra high-performance camera positioning systems, System 6800 Video Matrix Switch and the PelcoNET digital video transmission system. From image capture to transmission to camera control, the system monitors and streams real-time activity to L.L. Bean headquarters.

RESULT

Since the installation, L.L. Bean reports that its security professionals have been better equipped and capable of responding to emergency calls. Whereas with the old system security would spend precious time trying to call up a specific camera for an activate alarm, that job is now seamless. Specifically, the combination of multiple alarm inputs with the Spectra camera systems provides for real-time viewing of emergency calls from any of the L.L. Bean sites across the country.

