

IKEA CHOOSES PELCO FOR CANADIAN STORE

“The system acts as an extra security person in our store. It is extremely important to us to provide a safe and secure environment – and the Pelco system is integral in achieving this.”

– Chris Scott, Loss Prevention and Safety Manager, IKEA Edmonton

MISSION

When home furnishings retailer IKEA moved forward with its plans to build a new store in Edmonton, Canada, it required a video security system to protect its nearly 300,000-square-foot facility. The system had to work efficiently and seamlessly with other systems, including intrusion alarm, card access, and electronic article surveillance all over IKEA’s internal security network.

SOLUTION

At the heart of the IKEA system is the Pelco 9740 Video Matrix Switch, digital video recorders and a combination of 96 Spectra III positioning systems, fixed cameras and Camclosure integrated camera systems. Pelco cameras were mounted on the building’s exterior and interior to view all access to and from the store. Pay points and inventory sites are also under constant surveillance. Head-end equipment and monitoring stations are completely integrated with card access control, enabling the staff to efficiently monitor access to both sales and non-sales areas of the buildings.

RESULT

According to Chris Scott, Loss Prevention and Safety Manager, IKEA Edmonton, the installed system has played an integral role in investigations, court-related issues and safety concerns. This is in addition to thwarting potential burglary attempts and monitoring the store’s inventory for shrinkage. As a result the Pelco video security system plays an integral role in supporting IKEA’s goal of operating in a cost-efficient manner without sacrificing quality – central tenets of the retailer’s low-price formula.

